

FAQ's for ParentMail

- **I am not registered on the ParentMail system and therefore have no password.**

Either telephone the School on 0151 733 1407 or e-mail d.shaw@staff.bluecoatschool.net

- **I have forgotten my password for ParentMail.**

Either telephone the School on 0151 733 1407 or e-mail d.shaw@staff.bluecoatschool.net

- **The ParentMail system is requiring an Activation Code.**

This code can be obtained from the receptionist at School.

- **My payment for a trip was interrupted for some reason and the trip is no longer on screen.**

Within about 10 or 15 minutes the system will re-set itself and the trip should then become available again.

- **I have two children at the school and I can only view one child.**

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